



St. Albans & District Gymnastics Club

Complaints & Grievances Procedure

STATEMENT

- ❖ As a Club affiliated to British Gymnastics, the Club is bound by the BG Procedures for complaints, disciplinary issues and Membership suspensions & expulsions.

SAADI places the Welfare and Safety of its members as the highest priority.

- ❖ The Club has a designated Health & Safety Officer, Mrs Rosemary Dolling, to whom all complaints, grievances and & suspicions of poor practice should be addressed. Matters will be dealt with confidentially and only those who need to know will be informed.
- ❖ Two new deputies are currently beginning training, Anesta Edge & Sian Ireland.
- ❖ The British Gymnastics procedure for dealing with complaints will be followed and if an issue cannot be suitably addressed at a Club Level, the British Gymnastics procedures will be implemented.
- ❖ A copy of the British Gymnastics Procedure & the policy for Protection of Children & Vulnerable Adults is available from the Club Secretary or copies can be obtained from British Gymnastics.